

BACKGROUNDER

Income Assistance Redesign

- Government has heard from clients and stakeholders that they want Income Assistance programs that are easier to understand and navigate and services that better reflect what clients need, when they need it.
- Income Assistance Redesign will simplify administration, improve client service and support transitions to independence and participation in the economic and social life of the province for those that are able.
- The work of Income Assistance Redesign will be centred around the following principles:
 - ✓ Income assistance is citizen-centred
 - ✓ Income assistance is simple
 - ✓ Income assistance programs are transparent
 - ✓ Income assistance is sustainable
- We are developing a new income support model that will include a new benefit structure, simpler eligibility requirements, streamlined business processes, and improved service to clients.

For more information, contact:

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